

Payer collaborative on provider readiness

ICD-10 Program Steering Committee

Dennis Winkler

Director, Technical Program

Management and ICD-10; Rochester

Hills, MI; BCBS MI



Working collaboratively to address the issue of provider readiness

- One of the main concerns around a successful ICD-10 implementation is the issue of provider readiness
- If we can work together to help resolve provider problems, address their concerns and aid them in formulating solutions, we can implement ICD-10 without further delay and with quality
- To do this, the industry must work to
 - Identify ‘at risk’ providers
 - Help them to understand that relatively simple, cost-effective ways to transition to ICD-10 are available
 - Remove the anxiety around the ICD-10 transition
- We believe Payers can play a critical role in this effort



Payer collaborative

- We are in the process of:
 - Establishing a Michigan-based payer consortium to focus on ICD-10 readiness at a specialty level
 - Currently working with three payers (United HealthCare, Humana and BCBSM) with plans to add 2 others (HAP and PriorityHealth)
 - Starting within Michigan and eventually hoping to use it as a framework for a national approach
- The idea came about after a provider facing meeting in which it was stated it would be helpful if all payer entities gave a single, consolidated message about ICD-10 implementation
- In 2014 the collaborative's focus has and will continue to be on high-risk, general specialties (general practice, pediatrics, family practice, etc.)
- In 2015 we will expand our focus on other specialties who may be at risk for ICD-10 readiness (orthopedics, oncology, etc.)
- We have currently identified 41 such specialties



© 2014

All rights reserved. This material may not be reproduced, displayed, modified or distributed without the express prior written permission of the copyright holder. For permission, contact info@coalitionforicd10.org.

Payer collaborative (continued)

The basic framework involves:

- Ensuring that health care providers understand what it will take to associate the existing ICD-9 codes they use today with their respective ICD-10 codes
- Pointing the providers to existing industry reference material (CMS GEMs, superbill examples from AAPC, AHIMA documentation, and others)
- Refer the health care providers to content-based testing environments (not as a 'certification' tool, but rather just a place for them to practice ICD-10 coding)



Intended Outcomes

Objectives of the provider outreach activities include:

- Specialty provider awareness that the mapping required to support ICD-10 is manageable and relatively inexpensive
- Making providers aware that there are several sources of information available free of charge to assist providers in the required mappings
- Letting them know that non-intrusive specialty-based Content Based Test environments are available free of charge to 'test one's ICD-10 knowledge'
- letting them know that several payers stand ready to assist them get ready for the ICD-10 implementation

