

# The Hospital Journey to ICD-10

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# Agenda

- About Inspira
- Inspira position on ICD-10 Date Certainty
- How Inspira was positioned for the October 2014 readiness
- Inspira Strategic Initiatives impacted by ICD-10 uncertainty
- Current Go-Forward Planning for ICD-10
- Closing Statement

# About Inspira

- Three Acute Care Hospitals
- 60+ Locations across 3 Counties
- 1100+ Physicians
- 5200+ Employees
- Patient Volumes
  - 163,000+ ER Visits
  - 34,500+ Admissions
  - 23,000+ Surgeries
  - 3,250+ Births
- MOST WIRED HOSPITAL



# The need for ICD-10 Date Certainty



Inspira can not afford a repeat of last year

- CMS asserted certainty in the transition date
- Congress influenced by physician lobbyists to remove CMS' authority to implement
- Concern that same dynamics exist for continued lobbying for legislative delay next spring
- Impact on Inspira's:
  - Budget – more dollars wasted on implementation and readiness
  - Strategic Initiatives planning and execution

# How Inspira was positioned for readiness

- Funding was available for the ICD-10 project at \$2.8M
- Leadership support for effort including allocation of resources
- Assessment of systems and workflows were completed
- 18 system upgrades were required, 15 were completed
- 85% of the system testing was completed and or on schedule
- Coders education was completed
- Education curriculum was identified per position
- Education began

# Inspira ICD-10 Readiness Program as of March 26, 2014



Inspira Health Network ICD-10  
as of March 26, 11:09 AM



[Work](#) | [Stakeholders](#) | [Roadmap](#) | [Testing](#)
DEADLINE COUNTDOWN 188 DAYS 08:49:60 [LOGOUT](#)

**WORK TALLY** 258 Projects | 12 Unscheduled | 19 Not Started | 145 Completed | 82 On Time | 16 Missed | 16 PM Alert

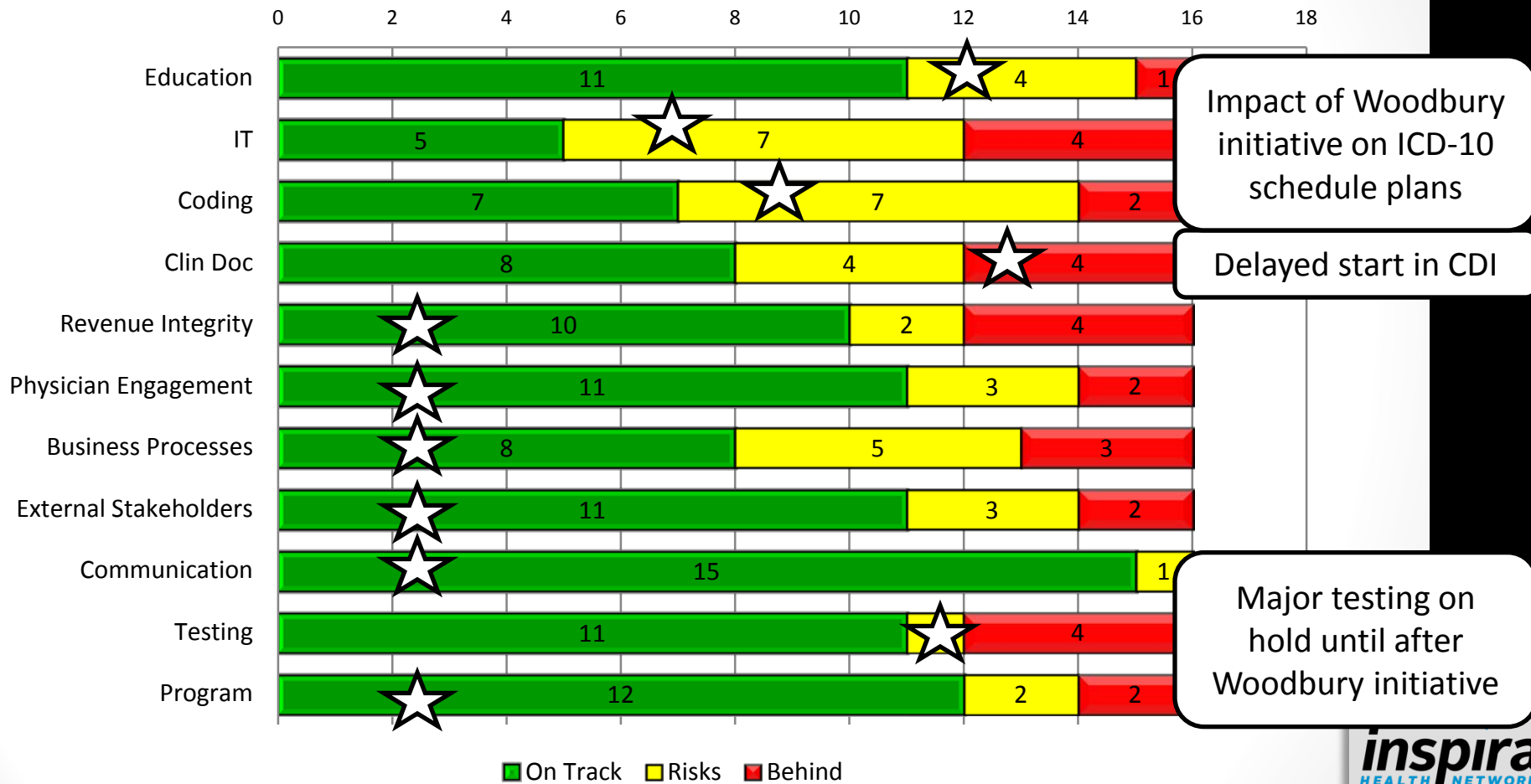


<b>Clin Doc</b> Bonnie Zahn 3/14/14 2:43 PM All Projects 34 1 33 1	<b>Coding</b> Michele D'Ambrosio 3/6/14 8:22 PM All Projects 5 1 2 2	<b>Revenue Integrity</b> Jim O'Connell 3/4/14 2:14 PM All Projects 17 2 7 8 1	<b>Education</b> Michele D'Ambrosio 3/25/14 3:41 PM All Projects 16 1 5 10 1
<b>IT</b> Carol Mosley 3/25/14 10:46 PM All Projects 34 2 1 20 11 5	<b>Reporting</b> Lew Summers 3/25/14 10:23 PM All Projects 19 1 12 6 4	<b>Program</b> Tom Pacek 3/7/14 7:57 AM All Projects 13 1 9 3	<b>IMG</b> Darla Bischer 3/26/14 10:41 AM All Projects 34 1 33
<b>Business Processes</b> Beth Anne Rambo 3/25/14 10:08 PM All Projects 42 1 31 10	<b>Testing Workplan</b> Todd Goughnour 3/25/14 6:18 PM All Projects 34 5 4 25 4	<b>Communications</b> Gregg Potter 3/24/14 2:34 AM All Projects 10 1 7 2	



# Evaluation of Inspira Status compared to other provider organizations

## Current Program Status Compared to Benchmarks



Benchmark based upon 16 health system/hospital organizations that e4 is involved within their ICD-10 Readiness



# Strategic Initiatives impacted by ICD-10 in 2014 and 2015

- Meaningful Use Stage 2 Attestation
- Common platform deployment across recently merged facilities
- Care Management / Population Health
- Ambulatory platform rollout
- ACO establishment
- CDI Program implementation
- Patient Engagement
- Others....



# Inspira Considerations for re-planning ICD-10

- Program Governance authorized a “Conservative” approach towards readiness
  - Continue with ICD-10 related efforts that have direct business benefit
  - Evaluate how far ICD-10 specific readiness activities can be deferred until greater certainty over transition date
- Budgetary impacts
  - \$1.2M of additional dollars are needed for this project based on the delay to October 2015.
- Concerns of impact on previously identified ICD-10 Program Critical Success Factors

# ICD-10 Program Critical Success Factors

- **Best Practice Governance Model**

- For Transition Program and ongoing

*Challenged with maintaining Executive focus and commitment*

- **External and Internal Stakeholder Readiness**

- External: Software vendors, payers, affiliated physicians, other “trading partners” and reporting agencies
- Internal: HIM, Billing, Patient Access, IT, LIS, Learning, systems, etc

*Challenged with external stakeholders still delaying their readiness*

- **Organizational Adoption and Acceptance of Required Changes**

- System wide - Significant “remediation reports”

*Challenged with internal stakeholder skepticism about transition occurring*

- **Appropriate Resource Allocation**

- Budget - Program implementation and
- People – Organization wide impact

*Challenged with authorizing required additional budget and allocating resources*

- **Program Transparency and Coordination**

- i.e., System Consolidation, Meaningful Use, ACO, etc.

*Challenged with building roadmap of other initiatives with ICD-10 uncertainty*

# Closing Statement

- Commit now to the future of ICD-10 implementation
- Commit to supporting CMS in their efforts to complete implementation with no further delays
- Inspira Partners with the Government on many initiatives including Meaningful Use, Medicare and Medicaid currently active in our organization
- We ask that the Government partner with us on this ask to support the mandate of ICD-10 on October 1<sup>st</sup>, 2015
- Inspira and our Nation's Healthcare System cannot afford a repeat of this past year

# Thank You

For your time today  
and  
your consideration of our ASK